

Travis Mathews

Web Developer - Business Analyst

// Bio

Name

Travis Mathews

Address

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Website

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// Education

University of Cincinnati

2011-2014

A.A.S. in Electronic
Media Technologies

Butler Tech

2004-2006

Technical Degree
Computer Information Sys.

// Profiles

Github

/travismathews

Team Treehouse

/travismathews

CodeCademy

/travismathews

freeCodeCamp

/travismathews

// Experience

2018-DATE Vantiv / Worldpay - Sr. Tech Support Specialist

- Troubleshoot terminal application software
- Reconcile settlements, batches, and service charges
- Provides training and answer technical how-to questions from customers

2014-2018 Atos - Process Analyst

- Design processes to improve CSL's and KPI's for assigned accounts
- Monitor quality and adherence to in place processes for 40+ agents
- Lead client facing touchpoints and conference calls
- Create and run algorithms to pull ticket data
- Assemble reports from ticket data
- Monitor changes in corporate environment for service desk impact
- Created, edited, and voiced training videos
- Manage sharepoint site

2013-DATE Freelance - Web Developer

Craycraft's Butler County Movers

- Developed custom Wordpress theme and child theme
- Integrated ACF so owner could easily update their own site
- Wrote custom loops to dynamically bring in content
- Integrated google analytics and SEO strategies

Wonkey Willow Friends

- Managed project from conception through design and development
- Integrated PHP shopping cart into custom site design
- Coded responsive media queries for mobile friendly UX
- Implemented SEO strategies into cart for search engine visibility
- Created fun and inviting site theme using advanced CSS3

// Skills

Development Skills

HTML5	●●●●●	Wordpress	●●●●●
CSS3	●●●●●	Bootstrap	●●●●●
LESS	●●●●●	Materialize	●●●●●
Javascript	●●●●●	Photoshop	●●●●●
Jquery	●●●●●	Illustrator	●●●●●
PHP	●●●●●	Git	●●●●●

Professional Skills

Project Management	●●●●●
Version Control	●●●●●
Marketing	●●●●●
Lean/ Six Sigma	●●●●●
Knowledge Management	●●●●●